



जन-शिक्षण विपुलम्

प्रो. रजनीश जैन
सचिव

Prof. Rajnish Jain
Secretary



सत्यमेव जयते

विश्वविद्यालय अनुदान आयोग
University Grants Commission

(शिक्षा मंत्रालय, भारत सरकार)
(Ministry of Education, Govt. of India)

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No. F. 14-17/2020(CPP-II)

Respected Madam/Sir,

17th December, 2020

Your kind attention is invited to the UGC Guidelines on Academic Calendar for the First Year of Under-Graduate and Post-Graduate Students of the Universities for the Session 2020-21 in View of COVID-19 Pandemic which provide that:

"In order to avoid financial hardship being faced by the parents due to lockdown and related factors, full refund of fees be made on account of all cancellation of admissions/ migration of students, up to 30.11.2020, for this very session as a special case. To be crystal clear, the entire fees including all charges be refunded in totality (Zero Cancellation charges) on account of cancellation/ migration up to 30.11.2020. Thereafter, on cancellation/ withdrawal of admissions up to 31.12.2020, the entire fee collected from a student be refunded in full after deduction of not more than Rs.1000/- as processing fee."

The guidelines are available on UGC website https://www.ugc.ac.in/pdfnews/1019576_Guideline.pdf

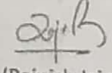
The Commission has been receiving several references in the form of RTI applications/ complaints/ public grievances/ court cases in respect of non refund of fee by the universities/ institution in violation of the UGC Guidelines. The Commission has taken a very serious view of such complaints. Most of these complaints have come from the students who have taken admission in private or self financing universities and deemed to be universities and later opted out for one or the other reasons.

It is reiterated that the UGC guidelines are to be followed mandatorily by all the universities in letter and spirit. Any institution/ university found to be violating the guidelines and refusing to refund the fee by giving its own interpretation of the guidelines shall be liable for punitive actions as notified in clause 5 of the UGC notification refund of fees and non-retention of original certificate issued in October 2008 (https://www.ugc.ac.in/pdfnews/5437737_UGC-Notice-reg-Fees-refund-Eng.pdf).

You are once again requested to ensure the compliance of the UGC directions in respect of refund of fee in accordance with the UGC Guidelines on Academic Calendar for the First Year of Under-Graduate and Post-Graduate Students of the Universities for the Session 2020-21 in view of COVID-19 Pandemic.

With kind regards,

Yours sincerely,


(Rajnish Jain)

The Vice-Chancellors of All Universities

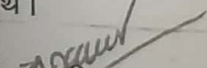


देवी अहिल्या विश्वविद्यालय, इंदौर

पृष्ठांक/प्रशासन/2021/85

दिनांक 23 JAN 2021

- समस्त विभागाध्यक्ष/निदेशक /समन्वयक/विभाग प्रमुख, समस्त अध्ययनशालाएँ, देवी अहिल्या विश्वविद्यालय, इंदौर की ओर उपरोक्त पत्र के संबंध में आवश्यक कार्यवाही हेतु प्रेषित।
- कुलपति के सचिव एवं कुलसचिव की निज सहायक की ओर सूचनार्थ।
- आई.टी. सेल की ओर देखाईए 40 रुप लोड करने हेतु।


कुलसचिव