

# Lesson 6

## Business Intelligence

# Business Intelligence

- A process which enables a business service to extract new facts and knowledge and then undertake the better decisions
- The new facts and knowledge follows from the earlier results of data processing, aggregation and analysis of those results

# Business Intelligence

- Extract new facts and knowledge from Business Processes at Application layer (Fig. 5.2)
- Example: Automobile Service Centre Business Processes

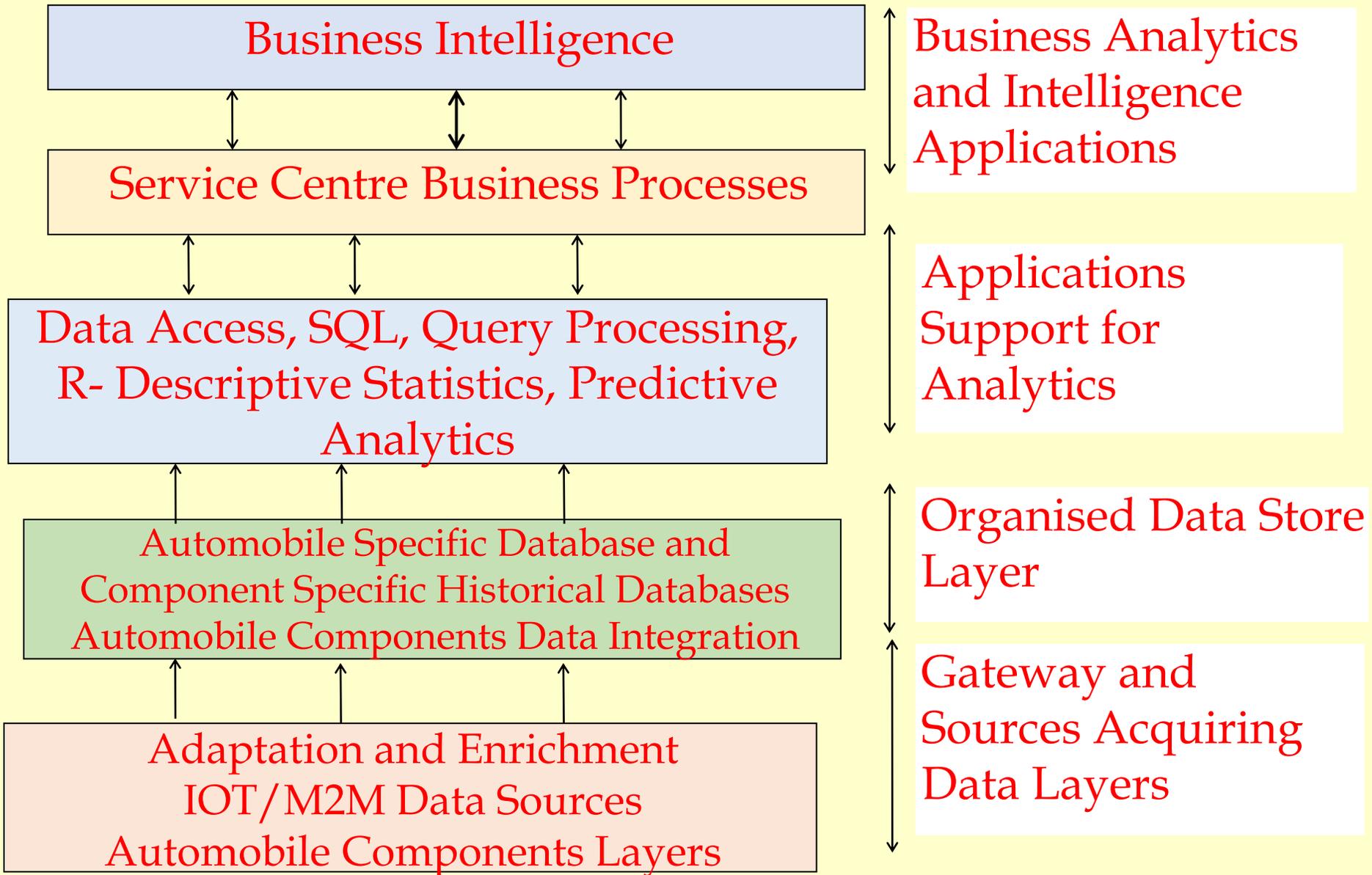


Fig. 5.2 Business Intelligence/Business Processes Architecture

# Business Processes

- Use the data Access, SQL, Query Processing, R-Descriptive Statistics, Predictive Analytics at Application support layer

# Organised Data Store Sub Layer at Application Support Layer

- Example: Automobile Specific Database and
- Component Specific Historical Databases
- Automobile Components Data Integration

# Gateway and Sources Acquiring Data Layers

- Network to Organised Data Store Sub Layer
- Adaptation and Enrichment, IOT/M2M Data Sources, Automobile Components data sub-layers

# Enterprise business Intelligence

- Processes move the results of analytics and knowledge from one physical node to another in distributed business processes

# Summary

We learnt

- **Business Intelligence:** a process that enables a business service to extract new facts and knowledge and then undertake the better decisions
- **Enterprise business intelligence**